

Fusion Connect SIP

Optimize budget and bandwidth by combining voice and data on a single IP connection



FUSION CONNECT SIP IS THE BEST AND MOST COMMON METHOD FOR CONNECTING YOUR IP-ENABLED PBX TO THE PUBLIC TELEPHONE SYSTEM VIA YOUR BROADBAND CONNECTION, ELIMINATING THE NEED FOR TRADITIONAL PHONE SERVICE.

SIP Trunking that grows with your business

Fusion Connect SIP Trunking is a trunk replacement service that allows you to augment your existing phone system and leverage the power of unique, cloud-based features. Fusion Connect SIP Trunking may be deployed over your existing IP and broadband network or bundled with Fusion Connect Broadband and MPLS services. Uniquely, Fusion Connect SIP is offered either in static or dynamic configuration to meet your specific PBX needs and match your usage patterns.

Reduced Costs

Fusion Connect SIP has enabled thousands of businesses of all sizes to save money, by eliminating PRI trunks, analog lines and reducing hardware costs. With pricing plans optimized for your application, we'll help you maximize your phone savings.

Advanced Routing

Fusion Connect SIP maximizes routing flexibility and reliability. Distribute your calls across multiple sites as if they were one, or route inbound calls based on business rules customized for specific DIDs or DID group. Optionally, you may reconfigure these rules as your business dictates via our centralized online portal, fully leveraging cloud-based routing and feature management.

Business Continuity

With Fusion Connect SIP, your business is always reachable. Business continuity is built into our service at the network level to address overflow calls, IP issues or PBX failures. From day one, harden your telephony solution by selecting from our various business continuity and failover options.

FUSION CONNECT SIP BENEFITS

- Purchase only one circuit for voice and data
- Save up to 50% over traditional phone services
- Buy only the trunks you need – no need to commit to a full 23-line PRI
- Use your existing IP PBX equipment
- Keep more bandwidth free for data with voice compression
- Optional voice features include Auto Attendant, Find Me/Follow Me, and Visual Voicemail

SIP TRUNKS EXTEND THE VALUE OF YOUR PBX INVESTMENT

Fusion Connect SIP Features

- **BTN:** Single 10-digit DID for inbound and outbound call placement. This includes E911 services, a single directory listing and a single outbound caller name setup. The default CNAM configuration is the company name.
- **Call Logs:** Call logs are available on the customer's monthly invoice or by request.
- **Call Waiting:** Notifies call recipient of a second call while a call is already in progress. Allows switching between calls.
- **Directory Assistance:** Local Directory Assistance.
- **Directory Listings:** Includes the registration of the BTN with the National Registry Database. Additional directory listings are available as optional add-ons.
- **Enhanced 911 (E911):** Fusion Connect provides 911 routing to the appropriate local emergency dispatch center.
- **Inbound Calling:** Inbound calling allows for receiving calls from the PSTN or other Fusion Connect users.
- **Inbound Caller Number:** Caller Name will be sent from the Fusion Connect network to the called number as requested.
- **Local Outbound:** Outbound local calling includes all outbound calls local to the caller as defined by the LCAD database for Telecordia. 7-digit dialing supported.
- **Long Distance (Domestic & International):** Long-distance calls may be made to any destination in the world outside of the customer's local calling area. Local + LD FusionSIP Trunks and Minute Bundles are available that include unlimited Domestic Long Distance Calling within the continental United States and Canada.
- **Outbound Caller Name:** Includes the setup of one caller name associated with the BTN. Additional caller name setup available as optional add-ons.
- **Outbound Caller Number:** Caller Number will be sent from the Fusion Connect network to the called number as provided by the customer equipment.

Services and Equipment

Fusion Connect SIP flexible pricing is based on voice paths, local/long distance plans, and capacity allocation. Call paths may either be configured as static (fixed calling capacity for a given location) or dynamic (when calling capacity is required during peak times or across multiple locations). Call Bursting is a SIP Trunking feature that gives customers the ability to utilize additional call sessions beyond the amount purchased for peak calling times.

Fusion Connect SIP Trunking Portal

The Fusion Connect SIP Trunking Portal is an optional feature that allows administrative users to change how calls are routed as frequently as needed and at a moment's notice, for business continuity or capacity planning purposes. Customers can create, manage and maintain DID Groups, Trunk Groups, Call Routes and Trunk Plans. This portal offers real-time routing that combines intelligent and advanced planning features with enhanced and easily implemented functionality.

The Fusion Connect Advantage

Single Source for the Cloud

Fusion Connect offers a full range of cloud communications, cloud connectivity and cloud computing solutions – available nationwide.

Superior Voice Quality

Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

Proven Expertise

We've been serving businesses with innovative communications services for over two decades.

Experienced Customer Support

Our expert, U.S.-based technical experts respond quickly and efficiently, 24/7/365.