

# FusionWorks UC One

## Unified Communications for Improved Collaboration



FUSIONWORKS UC ONE ACCELERATES TEAMWORK WITH UNIFIED MESSAGING TOOLS. CALL, CHAT, SMS TEXT, VIDEO CONFERENCE & SCREEN SHARE, IN ONE APP, ON ANY DEVICE.

### Web & Video Conferencing

- Improve teamwork by bringing together individuals and virtual workgroups for scheduled and impromptu meetings
- One-click entry into the conference session. One-click escalation from chat to audio or video conferencing
- Uses WebRTC browser protocol, so participants without FusionWorks UC One can join a session with a single click, with no app required to download

### Presence & Instant Messaging

- See when your contacts are available
- Conduct one-on-one or group IM chats
- Escalate from IM chat to audio or video conference with a single click
- View presence from within Microsoft Outlook, and click to chat, text or call

### SMS Text

- Send/receive SMS texts to/from contacts with mobile numbers from any device
- Keep your personal phone number private. Texts sent to/from the FusionWorks UC One client use your business phone number

### Desktop/Screen Sharing

- Share your screen, easily, with up to 145 participants
- Swap screen sharing with guests
- Make meetings more effective; keep attendees engaged

### HD Video Calling

- Add a personal touch to communicating with colleagues, distributed teams, partners and customers
- See real-time reactions during calls; help everyone stay engaged
- Build consensus and improve understanding through visual cues

### HD Voice Calls

- Use your FusionWorks UC One softphone, desk phone, and/or mobile phone interchangeably for outbound and inbound calling using your business line and company minutes plan

### OS and Device Support

- FusionWorks UC One application works with popular operating systems and devices including Windows PCs, Mac OS X, iPhone, iPad, and Android smartphones, and tablets

## The Fusion Connect Advantage

### Single Source for the Cloud

Fusion Connect offers a full range of cloud communications, cloud connectivity and cloud computing solutions – available nationwide.

### Superior Voice Quality

Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

### Proven Expertise

We've been serving businesses with innovative communications services for more than two decades.

### Experienced Customer Support

Our expert, U.S.-based technical experts respond quickly and efficiently, 24/7/365.