

FusionWorks Pro

Connect. Communicate. Collaborate.



FUSIONWORKS PRO PROVIDES THE COMMUNICATION SOLUTIONS YOUR COMPANY NEEDS TO SUCCEED.

Business-Class Features and Reliability

Reduced Costs.

With FusionWorks Pro, traditional PBX equipment and startup costs are eliminated. What's more, all calls made within the enterprise are free, providing unlimited inter-office calling. For maximum flexibility and control, you can optimize your savings by selecting a usage plan suited to the specific needs of your business. Bring your own broadband or bundle with ours.

Superior Voice Quality.

For some service providers, engineering a solution for voice quality is a "nice to have". We beg to differ. Whether your end users work in a small branch office or a large contact center, you can always expect a consistent, clear connection in the Fusion cloud. Plus HD Voice delivers the highest clarity for all internal calls.

Flexible Features.

FusionWorks Pro brings it all together in the cloud, providing traditional PBX functionality via cloud-based features such as individual and group call routing, find me/follow me, video calling, voicemail to email, combined with the rich, productivity-enhancing UC features that allow you to collaborate on any device, anywhere. Your powerful Personal Connect Portal provides access to a personal Auto Attendant, Unified Messaging, and individualized call logs. Your Collaboration Seat gives access to and control over UC features, including instant messaging and presence.

WHY FUSIONWORKS PRO

Reduce Opex and Capex

Low start-up costs with no PBX equipment to buy or lease. No maintenance contracts or fees for changes. Affordable calling plans and free phone rental options.

Flexible Installation Options

With our self-install option you can be up and running in about a week. Or, opt for a fully managed installation with an onsite technician.

Free Training

For a smooth transition, get free, customizable user and administrator training. Help your employees get the most out of FusionWorks Pro.

Services and Equipment

With FusionWorks Pro, you can assign each employee and phone location a service package and handset best suited to his or her specific need. Unlike other PBX solutions, you can add as many users as required as your business evolves and grows. What's more, add cloud-based enterprise-grade features such as Contact Center or call recording, or the productivity enhancements of UC, and unleash the power of cloud communications with you in complete control.

Our Approach to Customer Excellence

At Fusion Connect, we understand your IT environment and communications needs are unique and constantly evolving. Our staff knows what it takes to implement an enterprise-wide telephony solution without any interruption of service.

From IP connectivity and network design, to service and usage plan selection, equipment installation and training, we handle each customer engagement as an individual project, with a human touch most service providers can't match.

Fusion Connect has consistently achieved one of the highest levels of customer retention in the industry, with some customers exceeding 20 years of continuous service. Discover the Fusion Connect customer experience by contacting us at 888-301-1721.

The Fusion Connect Advantage

Single Source for the Cloud

Fusion Connect offers a full range of cloud communications, cloud connectivity and cloud computing solutions – available nationwide.

Superior Voice Quality

Our voice network achieves 99.999% availability, providing customers with the highest level of reliability in the industry.

Proven Expertise

We've been serving businesses with innovative communications services for over two decades.

Experienced Customer Support

Our expert, U.S.-based technical experts respond quickly and efficiently, 24/7/365.